



Putting it all  
together





## OVERVIEW OF PPFD FACILITY

PPFD is a premier provider of warehousing, fulfillment, and distribution services, committed to optimizing your logistics operations.

Family owned and operated since 1986.

# Introduction





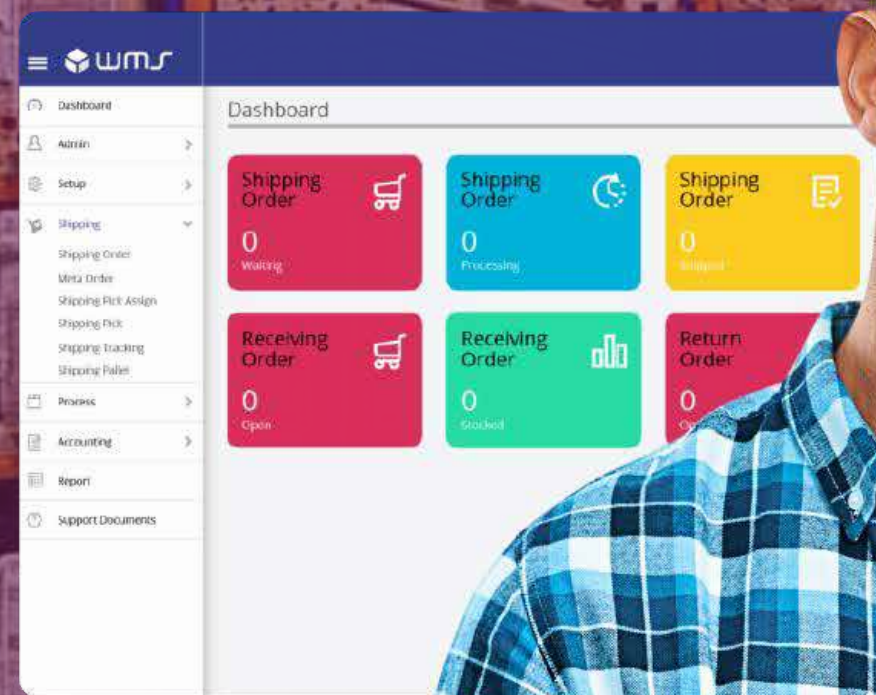
# Mission and Vision

## MISSION

To provide comprehensive, efficient, and innovative logistics solutions that empower businesses to thrive.

## VISION

To be a leader in the logistics industry, known for exceptional service, advanced technology, and a client-centric approach.







# History and Milestones

Founded in 1986, initially focused on kitting, assembly, and delivery services around the Greater Toronto Area (GTA).

Expanded to include warehousing services in 1988, catering to the video industry, including clients like Video One and Belview Entertainment.

Major milestone with BMO as a client since 1990, showcasing long-term trusted partnerships.

Launched a Shopify app in 2023 to streamline e-commerce operations.

Developed our proprietary Warehouse Management System (WMS) in 1996, now in its fourth generation, continuously improving with industry demands.

Acquired Marco Distribution in 2023, further expanding our service offerings and market reach.







# Warehousing and Distribution

## STATE-OF-THE-ART FACILITIES

Our warehousing facilities are equipped with the latest technology and infrastructure, ensuring optimal storage conditions and operational efficiency.

### Extensive Square Footage:

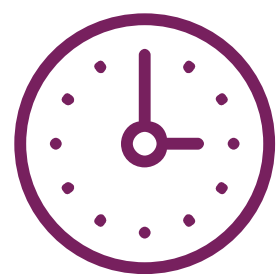
PPFD operates four strategically located warehouses, providing a total of 365,000 square feet of storage space.

### Whitby, ON:

Two facilities, one with 125,000 square feet and another with 60,000 square feet.

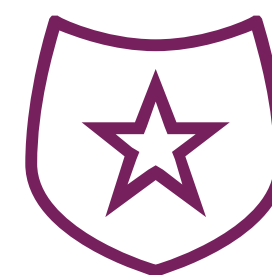
### Brantford, ON:

Two facilities, one with 80,000 square feet and another with 100,000 square feet.



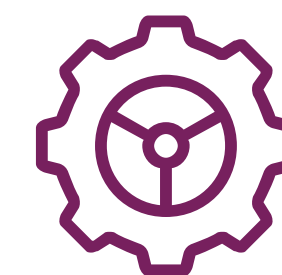
## REAL-TIME INVENTORY MANAGEMENT

We utilize our proprietary advanced Warehouse Management System (WMS) that provides real-time tracking and visibility of inventory, ensuring accurate and timely information for better decision-making.



## INDUSTRY STANDARD STORAGE SYSTEMS

Our facilities feature 36-foot-high racking and 12-foot beams, allowing us to store oversized products efficiently. We also offer secure storage areas equipped with double key card security locks, requiring two-person access to enhance security, optimized layouts, designed to maximize space utilization and streamline the storage and retrieval processes.



## CUSTOMIZED WAREHOUSING SOLUTIONS

We offer tailored warehousing solutions to meet the specific needs of each client, whether it's handling specialized products or adapting to seasonal demands. Our flexible services are designed to scale with your business, providing the support you need at every stage.



# Kitting and Assembly

## KIT ASSEMBLY FOR VARIOUS INDUSTRIES

Our kitting and assembly services cater to a wide range of industries, from automotive to electronics, and from retail to healthcare. We ensure that each kit is assembled with precision and care, meeting the specific requirements of our clients.

## CUSTOM PACKAGING SOLUTIONS

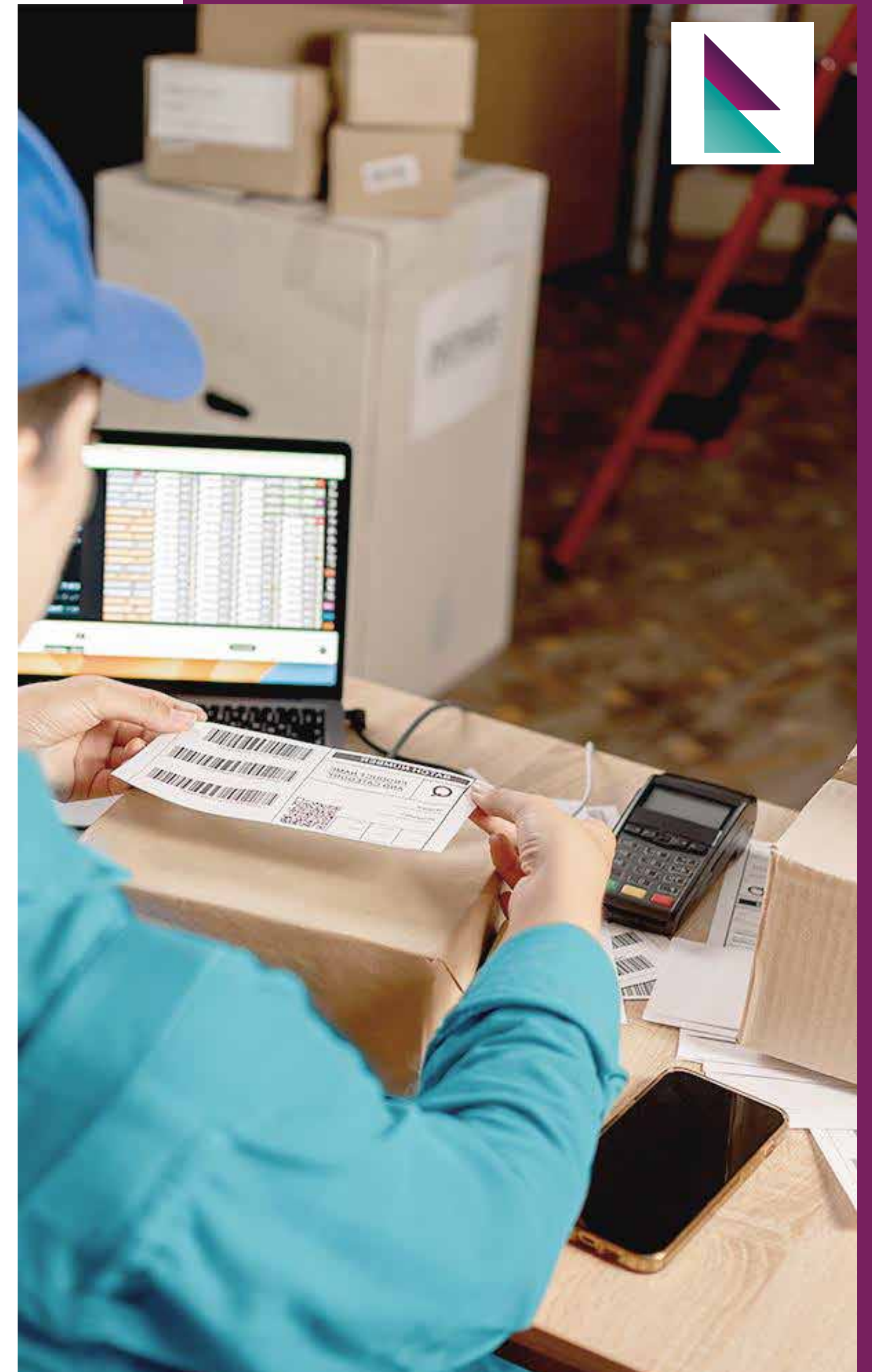
At PPF, we offer custom packaging solutions tailored to your product's needs. Whether it's protective packaging for fragile items or branded packaging for retail products, we ensure your goods are packaged securely and attractively.

## MARKETING SIGNAGE, POP DISPLAYS, HARDWARE, FIXTURES, AND SAMPLES

We specialize in creating and assembling marketing signage and point-of-purchase (POP) displays, along with hardware, fixtures, and product samples. Our expertise ensures that your marketing materials are presented in the most effective and attractive manner.

## CO-PACKAGING, HEAT SHRINK MACHINES, BUNDLER MACHINES, SHRINK WRAP MACHINES

Our co-packaging services include the use of shrink wrap and bundler machines, providing efficient and reliable packaging solutions. These advanced machines help us deliver high-quality packaging that protects your products and enhances their presentation.







# Fulfillment Services



## **AUTOMATED ORDER PROCESSING**

Our fulfillment services are streamlined with automated order processing via EDI, API, or back-end app integration, ensuring that orders are handled quickly and efficiently, minimizing human error and speeding up the fulfillment cycle.

## **REAL-TIME ACCESS TO INVENTORY AND ORDER STATUS AND TRACKING**

We provide real-time access to inventory levels and order statuses through our proprietary advanced Warehouse Management System (WMS). This allows you to monitor stock and track orders as they progress through the fulfillment process.

Stay informed with real-time inventory updates and order tracking, providing transparency and allowing you to manage your stock levels effectively.

## **CAMPAIGN BUILDER & SHOP CART**

Utilize our Campaign Builder and custom branded Shop Cart solutions to enhance your marketing efforts and streamline the shopping experience for your customers, driving higher engagement and sales.

## **SECURE CREDIT CARD PROCESSING**

Our fulfillment services include secure credit card processing, ensuring that all transactions are handled safely and in compliance with industry standards.

## **EFFICIENT PICK AND PACK SERVICES**

Our pick and pack services are designed for efficiency, ensuring that each order is accurately picked with scanner, securely packed, and promptly shipped to your customers.



# Contest Execution and Management



## Comprehensive Management of Contests

We handle every aspect of contest management, from planning and design to execution and analysis.

Our services ensure that your contests run smoothly and engage your audience effectively.

## Registration, Legal Compliance, Translations, and Travel Arrangements

Our team manages participant registration, ensures legal compliance with contest regulations, provides translation services, and handles travel arrangements for winners, ensuring a seamless experience from start to finish.

## Gift with Purchase and Sampling Programs

Enhance your customer engagement with our Gift with Purchase and Sampling Programs. We manage the entire process, from sourcing and packaging to distribution, ensuring that your promotional items reach your customers on time.

## Rebate and Coupon Processing

Streamline your rebate and coupon programs with our efficient processing services. We handle everything from form validation to distribution of rebates and coupons, ensuring a hassle-free experience for your customers.

We can create a dedicated website for your customers to securely log in and redeem rewards, process e-transfers for rebates, or participate in contest activities, providing a seamless and user-friendly online experience.

## Promotional Products and Merchandise Supply

We offer a wide range of promotional products and merchandise to support your marketing campaigns.

From sourcing to fulfillment, we ensure that your branded items are delivered accurately and on time.

## Call Center Services

Our dedicated bilingual call center services provide customer support for your contests and promotions.

We handle inquiries, provide information, and resolve issues, ensuring a positive experience for your participants.



# Customer Service



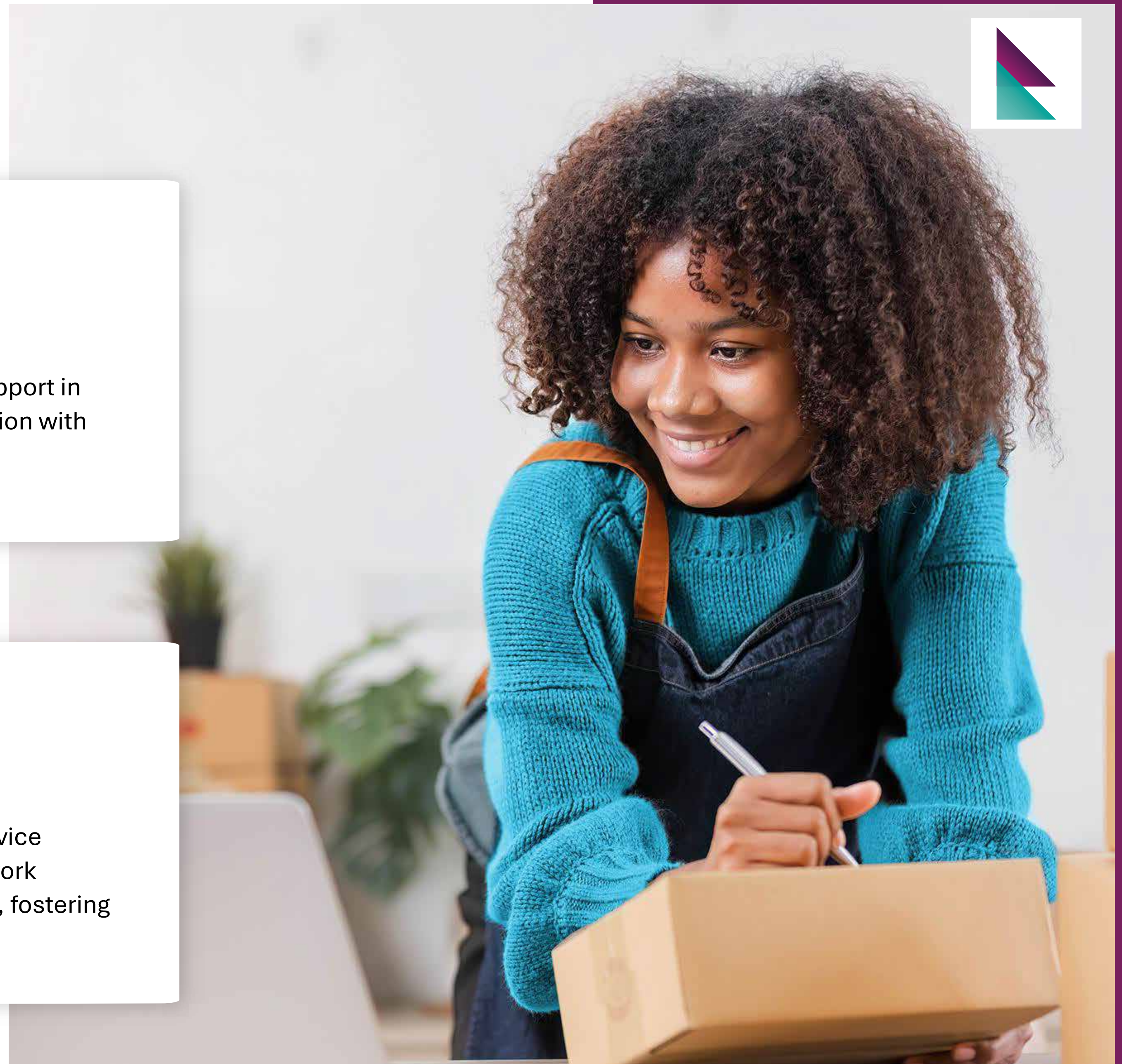
## BILINGUAL TOLL-FREE CUSTOMER SERVICE SUPPORT

Our dedicated customer service team provides comprehensive support in both English and French, ensuring clear and effective communication with all clients.



## DEDICATED CUSTOMER CARE TEAM

At PPFD, we pride ourselves on offering personalized customer service through our experienced and dedicated customer care team. We work closely with clients to address their needs promptly and effectively, fostering long-term relationships built on trust and satisfaction.





# Data Management and Technology

## INTEGRATION WITH CLIENT SYSTEMS

Seamlessly integrate with client systems via EDI, API, app creation, and other methods to streamline workflows and enhance connectivity.

## DATA ACCURACY AND CLEANUP SERVICES

Our thorough receiving process ensures accurate data entry from the start, contributing to clean and reliable data.

Ensure your data is precise and clean, allowing for smooth operations and reliable reporting.

## ADVANCED WAREHOUSE MANAGEMENT SYSTEM (WMS)

Utilize our cutting-edge WMS for efficient inventory management, real-time tracking, budget monitoring, and reporting.

Access up-to-the-minute data on inventory and order status, enhancing transparency and decision-making.

Leverage automated systems for quick and accurate order processing, reducing manual errors and speeding up fulfillment.

## WEBSITE CREATION AND ONLINE REPORTING

Develop custom websites for clients to manage their accounts, redeem rewards, and access real-time data.

Create branded shop carts that integrate seamlessly with our WMS, offering clients a personalized e-commerce experience.





# Logistics Services



Our logistics services optimize your supply chain with top-tier solutions for all shipping and delivery needs.

## Customs Management and Freight Coordination

- Expertise in customs management and freight coordination.
- Seamless navigation of complex customs regulations.
- Reliable shipping solutions tailored to your needs.

## Expedited Shipments in the GTA through All in One Courier

- In-house service for expedited GTA deliveries.
- Ideal for last-minute shipping needs.
- Ensures timely deliveries within the GTA.

## UPS Partnership

- Largest vendor: UPS.
- 2023: Shipped 137,892 packages.
- 98.1% on-time delivery rate.
- Average of 575 packages delivered daily.







# Container Destuffing Services



## Efficient Unloading Process

At PPFD, we specialize in the precise and timely unloading of shipping containers, ensuring your goods are handled with the utmost care.



## Specialized Equipment

Utilizing expandable rolling conveyor belts, our team expedites the unloading process, significantly reducing unload times.



## Skilled Labor Teams

Our dedicated labor teams are experienced in managing various types of cargo, guaranteeing accuracy and efficiency in every operation.



## Cost-Effective Solutions

By employing in-house labor shared across all clients, we ensure a cost-effective approach, maximizing efficiency while keeping costs low.



# Key Industries Served



## AUTOMOTIVE

Parts and accessories warehousing and distribution.



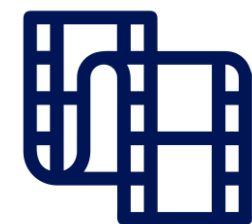
## RETAIL

Kitting, assembly, and distribution of consumer goods.



## E-COMMERCE

Comprehensive fulfillment services.



## ENTERTAINMENT

Specialized services for the video and movie industry.



## FINANCIAL

Secure warehousing and distribution for financial institutions.



## CONSTRUCTION

Handling and distribution of building materials.



## HEALTH AND WELLNESS

Fulfillment and distribution of health products.



## CONSUMER ELECTRONICS

Storage and distribution of electronic goods.



## FASHION AND APPAREL

Warehousing and fulfillment of clothing and accessories.



## PROMOTIONAL PRODUCTS

Kitting, assembly, and distribution of promotional items.



## MARIJUANA INDUSTRY

Warehousing and distribution of branded clothing.



# Geographic Coverage



We proudly service all of North America, ensuring efficient and reliable logistics solutions across the continent.







# Contact Us

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## SOCIALS

